



EL COLEGIO NACIONAL

A Lifetime Honor

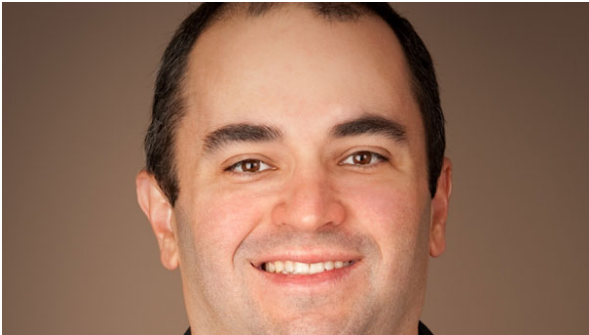
Officially joining Mexico's most prestigious academy of thought leaders, President Julio Frenk gave his inaugural El Colegio Nacional address in Mexico City last week on health care and higher education.



FACILITIES MANAGEMENT

A Culture of Service

In an issue dedicated to customer service in higher education, *Facilities Manager* cites the U's Facilities Management Department as an exemplar of innovation (see page 32).



PUBLIC AFFAIRS AND COMMUNICATIONS

Back to His Roots

As the new senior vice president for public affairs and communications, Rudy Fernandez hopes to take the Division of University Communications from "good to great."



ACADEMIC TECHNOLOGIES

Storytelling Magic

How to weave stories with mind tools—rhythm and cadence, humor, or a twist of the bizarre—was among the techniques shared at the Faculty Showcase 2017.

